INSTRUCTIONS FOR
LICENSED SERVICE COMPANY SERVICE REPORT
COMMERCIAL WEIGHING OR MEASURING DEVICE
FORM NO. RWM-780

SECTION A

1. PURPOSE
Mark the appropriate box and complete all applicable sections of this form as noted below:

- **TDA Out-Of-Order Report(s)** – Complete Sections B, C, D, E, and G when calibrating or repairing a device that was placed out-of-order by TDA.

- **Replacement Device** – Complete Sections B, C, E, and G when replacing a device with another of the same type/model for one that is being put out of service due to needed major overhaul or repairs.

- **New Installation** – Complete Sections B, C, E, and G when placing a commercial device into service for the first time at a new business location.

- **Service/Repair** – Complete Sections B, C, E, and G when calibrating or repairing a device, removing or replacing a security seal (lead wire/plastic/other) and/or performing any work that affects the accuracy of a device.

**NOTE:** A Licensed Service Company Service Report (RWM-780) is NOT required for the installation, placing into service, or maintenance of a non-commercial device, that is, a device that is not used for commercial transactions. A commercial transaction occurs when a weighing or measuring device is used in the purchase, sale, offer for purchase or sale, hire, award, barter, or exchange of a commodity or service.

SECTION B

1. FACILITY INFORMATION
Enter the Client Information (including the Client Name and TDA Client No). Enter the Facility Information (including Facility Name and TDA Account No).

2. PHYSICAL ADDRESS OF LOCATION OF SERVICE
Enter the Address and directions to the Physical Location.

SECTION C

1. LICENSED SERVICE COMPANY INFORMATION
Enter your company’s full legal business name, license number, and phone number.
2. REGISTERED TECHNICIAN INFORMATION
   Enter your name, registration number, and phone number.

SECTION D

1. TDA OUT-OF-ORDER REPORT(S)
   - Enter Report Number information from Section A of the Out of Order Report that was
     completed by the TDA inspector.
   - Enter only the Device ID numbers associated with the devices you adjusted or repaired in
     the boxes located in the Device IDs Adjusted/Repaired Section.

Note: Device ID numbers are obtained from the Out of Order Report, Section C, ID numbers.

SECTION E

1. NEW INSTALLATION/REPLACEMENT/SERVICE/REPAIR
   Enter information for each new installation, replacement or repair you perform, if the
   device is lacking a TDA approval seal or if calibration adjustments were made, then
   complete this section, if more than 12 devices are serviced or repaired, please complete
   Licensed Service Company Service Report Continuation RWM-780C.
   - Make – enter the manufacturer of the device
   - Serial Number – enter the Serial Number of the device
   - Type – indicate whether device is a Liquid Measuring Device, Scale, or LP Gas
     Meter
   - Capacity – indicate the device capacity

SECTION F

1. ADDITIONAL INFORMATION
   Reports MUST be mailed to the Regional Office that corresponds to the region in
   which the service or repair was performed. A TDA regional map is available on our
   website at www.TexasAgriculture.gov. Failure to submit the report within 10 days of
   servicing or repairing a device may result in an administrative penalty.

SECTION G

1. SIGNATURE
   Please sign and date Service Report. The date is the date the service was performed.